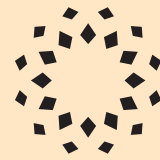


POSITION DESCRIPTION

- Support Worker



THRIVE
MEDICAL



Better Health Together

Support Worker

Reports to: Gemma Hanson, Care Services Manager

Team: Care Services

Salary: \$32.21 p/hr

Superannuation: Employer contribution 11.5%

Working hours: 20 hours per fortnight (minimum shift length 2 hours, maximum shift length 8 hours)

Working arrangement types: Shift work

Basis of employment: Casual / Permanent Part-Time, Community, Home Care and Disability Services Industry Award 2010 (SCHADS) Level 4

Probationary period: 6 months

Relocation Incentives available: Not applicable

Contact for enquiries: 0477 649 818,
gemma@thrivemed.com.au

How to apply: Please email to hr@thrivemed.com.au with a covering letter, response to the selection criteria and CV.

About Thrive Medical

Located in the heart of Broken Hill, NSW, Thrive Medical is a leading multidisciplinary health service renowned since 2011 for its advanced healthcare and compassionate approach. We began with a vision to provide exceptional medical, allied health, imaging and NDIS care services, aiming to set a global benchmark in healthcare excellence. Our team is renowned for their expertise and friendly service. At Thrive Medical, we are not just providing healthcare; we are enhancing lives in the community we proudly serve.

Joining Thrive means becoming part of a family-oriented team where flexibility, collaboration, and a patient-first mindset are key. We offer a dynamic and supportive work environment, fostering both professional growth and work-life balance. Please click [here](#) to watch our video to see our great working environment and hear about the benefits of working for us.

Purpose of the Role

The Support Worker role helps individuals who require assistance due to disabilities, chronic illness, ageing, or other challenges. The Support Workers play a vital role within our Care Services team to ensure that the individuals they are supporting receive the comprehensive support they require to lead fulfilling lives. In the Care Services team, we pride ourselves on the exceptional quality of service and personalised support we provide our participants.

Support Workers report directly to the Manager of the Care Services team, or alternatively the Care Services Team Leader. The Care Services team includes, the Manager, the Team Leader, Support Coordinators and Support Workers. Together, we provide a crucial bridge between participants and the services necessary for achieving their goals and enhancing their quality of life under the National Disability Insurance Scheme (NDIS) framework.

The successful candidate will experience:

- Working with a team dedicated to continuous quality improvement.
- Access to ongoing internal training opportunities relevant to the role.
- Access to professional development opportunities, including the ability to complete at CERT III Individual Support through a Traineeship program, with placement hours counted as working hours.
- Continued support from the Care Services management team to ensure the delivery of high-quality care.
- Working with diverse populations and needs.

A MULTI-DISCIPLINARY HEALTH SERVICE

POSITION DESCRIPTION

- Support Worker

“I really like the energetic vibe of the whole team and the way we always go the extra mile for patients and clients.”

Responsibilities and Duties

As a Support Worker you will play a crucial role in assisting individuals reach their full potential and living a fulfilling life. The specific responsibilities and duties of a support worker can vary based on the setting and the needs of the individual's client they support, but generally include:

- Personal Care: Assisting with bathing, dressing, grooming, and toileting
- Medication Management: Administering prescribed medications from a webster pack and ensuring they are taken correctly
- Meal Preparation: Preparing meals according to dietary requirements and providing feeding assistance if necessary
- Mobility Support: Helping with movement and physical activities, including the use of mobility aids
- Household Tasks: Performing light housekeeping duties such as cleaning, laundry, and shopping
- Community Participation: Providing emotional support and companionship, engaging in conversation, and accompanying to social activities
- Transportation: Providing transportation to appointments, social engagements, and other activities
- Communication: Liaising with family members, healthcare providers, and other support staff to coordinate care.

These duties require a compassionate attitude, strong communication skills, and a commitment to enhancing the quality of life of those they support.



Note:

This position description is not a duty statement; it is only intended to provide an outline of the key responsibilities of the position. Employees are expected to carry out any duties, within the scope of their ability, that are necessary to fulfil the position objectives. It is expected that this position description will change over time due to the nature of Thrive Medical's activities. A flexible attitude to change is expected of staff. Any proposed changes will be discussed with you.

BETTER HEALTH TOGETHER

Selection Criteria

About You - Mandatory

- Demonstrate understanding of and commitment to Thrive Medical's core values: Respect, Confidentiality, and Communication.
- Demonstrate flexibility availability to work a variety of shifts, including nights and weekends, in different locations.
- Exhibit compassionate, empathetic, and patient demeanour.
- Possess strong listening and verbal communication skills.
- Embrace personal accountability in your role, promptly reporting any concerns / incidents or breaches in practice.
- Contribute to and work in a culture committed to continuous improvement.
- Perform personal care tasks with dignity and respect for the individual.
- Demonstrate a clear understanding of and commitment to joining a family-orientated organisation, committed to flexibility, strong collaboration skills, and a patient-first approach.

About You - Desirable

- Proven experience in a similar role, providing care and support to specific populations, such as the elderly, individuals with disabilities, or those with mental health issues.
- Hold a Cert III in Individual Support is interested in obtaining it while working (see staff benefits below).

Staff Benefits

- Access to comprehensive internal training and development programs for enhancing professional skills and personal growth.
- Opportunity to complete your Cert III in Individual Support under a traineeship program at Thrive Medical with placement hours counted as work hours.
- Free on-site car parking and EV charging stations.
- Use of fleet cars for work related travel.
- Regular organised social events for employees.
- 4/7 onsite gym access to a fully equipped gym/rehabilitation space with recovery amenities and Pilates studio.
- Access to a free Employee Assistance Program (EAP) via telehealth.

Other Requirements

- Current working with children check, NDIS check and Satisfactory Criminal History check. are required for this role. (Must have or willing to obtain).
- Current driver's licence or International Driver's Licence is required for this role.
- Current First Aid and CPR Certificate (Must have or willing to obtain).